

£5 e-gift text to customers terms conditions and important information.

Summary:

1. 1 year anniversary text
2. Thank you customer text
3. A gift from us customer text

£5 e-gift text terms and conditions

1. 1 year anniversary text

- 1.1 This offer is only available to selected current Tesco Mobile customers who have reached a qualifying anniversary on their Pay Monthly contract between 1st November and 31st December 2021 (“Customers”).
- 1.2 Selected Customers will be sent a text message between 12th November and 31st December 2021, explaining how to claim a £5 Tesco digital gift (the “e-Gift”).
- 1.3 Within thirty days of receipt of such text message, Customers must complete an online claim form at reward.mytescomobile.com/anniversary. After this time, Customers will no longer be able to claim the e-Gift and the offer will expire.
- 1.4 Once Customers have completed the online claim form and the entry has been verified, the e-Gift will be issued to the Customer via email (such email will come from: reward@mytescomobile.com) within 24 hours. Customers must complete all required details on the online claim form to receive this offer.
- 1.5 The £5 Tesco e-Gift balance will expire five years after purchase or last Digital Card use.
- 1.6 If In the event a e-Gift is not received within five days of completion of the online claim form, Customers should contact our customer service team on 0330 123 3477* or email reward@mytescomobile.com. Fulfilment of the e-Gifts will be managed by Hawk Incentives Limited on behalf of Tesco Mobile Limited.
- 1.7 This offer will not affect a Customers ability to claim any other reward to which they

may be entitled.

- 1.8 The use of the £5 Tesco e-Gift is subject to the following Terms and Conditions:
 - a) Treat this digital gift card like cash, lost or stolen digital gift cards cannot be replaced.
 - b) Redeem at any UK Tesco store, excluding Republic of Ireland. Excludes purchases from Tesco Petrol Stations. You can check your available balance at any Tesco store or by calling 03450 757 757*
 - c) Digital gift cards cannot be used online
 - d) Digital gift cards cannot be exchanged for cash or credit
 - e) The digital gift card and balance will expire five years from purchase or last digital gift card use
 - f) Damaged, altered or cancelled digital gift cards will not be accepted
- 1.9 Tesco Mobile reserve the right to withdraw or terminate this offer at any time.
- 1.10 Any Customer personal data provided as part of this offer will comply with Tesco Mobiles privacy policy: www.tescomobile.com/privacy.

* 03 numbers mean that all calls from private telephones, including mobiles, will only be charged at local rate. They will also be included as part of any inclusive call minutes provided by your phone operator.

Tesco Mobile reserve the right to limit the applicability of any particular offer to specific customers and may from time to time run different offers with different terms for different customers

2. Thank you customer text

- 2.1 This offer is only available to selected current Tesco Mobile customers (“Customers”).
- 2.2 Selected Customers will be sent a text message between 12th November and 31st December 2021, explaining how to claim a £5 Tesco digital gift (the “e-Gift”).
- 2.3 Within thirty days of receipt of such text message, Customers must complete an online claim form at reward.mytescomobile.com/thankyou. After this time, Customers will no longer be able to claim the e-Gift and the offer will expire.
- 2.4 Once Customers have completed the online claim form and the entry has been verified, the e-Gift will be issued to the Customer via email (such email will come from: reward@mytescomobile.com) within 24 hours. Customers must complete all required details on the online claim form to receive this offer.
- 2.5 The £5 Tesco e-Gift balance will expire five years after purchase or last Digital Card use.
- 2.6 If In the event a e-Gift is not received within five days of completion of the online claim form, Customers should contact our customer service team on 0330 123 3477* or email reward@mytescomobile.com. Fulfilment of the e-Gifts will be managed by Hawk Incentives Limited on behalf of Tesco Mobile Limited.
- 2.7 This offer will not affect a Customers ability to claim any other reward to which they may be entitled.
- 2.8 The use of the £5 Tesco e-Gift is subject to the following Terms and Conditions:
- 2.9 Treat this digital gift card like cash, lost or stolen digital gift cards cannot be replaced.
- 2.10 Redeem at any UK Tesco store, excluding Republic of Ireland. Excludes purchases from Tesco Petrol Stations. You can check your available balance at any Tesco store or by calling 03450 757 757*
- 2.11 Digital gift cards cannot be used online
- 2.12 Digital gift cards cannot be exchanged for cash or credit
- 2.13 The digital gift card and balance will expire five years from purchase or last digital gift card use
- 2.14 Damaged, altered or cancelled digital gift cards will not be accepted
- 2.15 Tesco Mobile reserve the right to withdraw or terminate this offer at any time.
- 2.16 Any Customer personal data provided as part of this offer will comply with Tesco Mobiles privacy policy: www.tescomobile.com/privacy.

* 03 numbers mean that all calls from private telephones, including mobiles, will only be charged at local rate. They will also be included as part of any inclusive call minutes provided by your phone operator.

Tesco Mobile reserve the right to limit the applicability of any particular offer to specific customers and may from time to time run different offers with different terms for different customers.

3. A gift from us customer text

- 3.1 This offer is only available to selected current Tesco Mobile customers (“Customers”).
- 3.2 Selected Customers will be sent a text message between 11th November and 30th November 2021, explaining how to claim a £5 Tesco digital gift (the “e-Gift”).
- 3.3 Within thirty days of receipt of such text message, Customers must complete an online claim form at reward.mytescomobile.com/giftfromus. After this time, Customers will no longer be able to claim the e-Gift and the offer will expire.
- 3.4 Once Customers have completed the online claim form and the entry has been verified, the e-Gift will be issued to the Customer via email (such email will come from: reward@mytescomobile.com) within 24 hours. Customers must complete all required details on the online claim form to receive this offer.
- 3.5 The £5 Tesco e-Gift balance will expire five years after purchase or last Digital Card use.
- 3.6 If In the event a e-Gift is not received within five days of completion of the online claim form, Customers should contact our customer service team on 0330 123 3477* or email reward@mytescomobile.com. Fulfilment of the e-Gifts will be managed by Hawk Incentives Limited on behalf of Tesco Mobile Limited.
- 3.7 This offer will not affect a Customers ability to claim any other reward to which they may be entitled.
- 3.8 The use of the £5 Tesco e-Gift is subject to the following Terms and Conditions:
- 3.9 Treat this digital gift card like cash, lost or stolen digital gift cards cannot be replaced.
- 3.10 Redeem at any UK Tesco store, excluding Republic of Ireland. Excludes purchases from Tesco Petrol Stations. You can check your available balance at any Tesco store or by calling 03450 757 757*
- 3.11 Digital gift cards cannot be used online
- 3.12 Digital gift cards cannot be exchanged for cash or credit
- 3.13 The digital gift card and balance will expire five years from purchase or last digital gift card use
- 3.14 Damaged, altered or cancelled digital gift cards will not be accepted
- 3.15 Tesco Mobile reserve the right to withdraw or terminate this offer at any time.
- 3.16 Any Customer personal data provided as part of this offer will comply with Tesco Mobiles privacy policy: www.tescomobile.com/privacy.

* 03 numbers mean that all calls from private telephones, including mobiles, will only be charged at local rate. They will also be included as part of any inclusive call minutes provided by your phone operator.

Tesco Mobile reserve the right to limit the applicability of any particular offer to specific customers and may from time to time run different offers with different terms for different customers.